



FY22 ANNUAL REPORT



The **VISION** of the Mental Health & Recovery Board of Wayne and Holmes Counties is to promote wellness for all community members while ensuring access to a continuum of high quality, recovery-oriented mental health and addiction prevention, treatment, and support services.

The **MISSION** of the Mental Health & Recovery Board of Wayne and Holmes Counties is to provide leadership, support, and funding to community partners and agencies in the delivery of mental health and addiction prevention, treatment, and recovery services.

Dear Residents of Wayne and Holmes Counties, Stakeholders, Collaborators, and Providers,

In July 2021, we welcomed a new fiscal year (FY22) while continuing to navigate the ongoing pandemic. As we worked together to establish a “new normal,” the Mental Health & Recovery Board of Wayne and Holmes Counties (WHMHRB), including its Board members and personnel, noted with pride and confidence the deftness of our system of care in its response to new and unprecedented challenges. Funding opportunities related to the pandemic, including regional Emergency COVID funding to support care and treatment for youth and first responders, were identified and employed to bolster the services available in our communities. As the pandemic impacted the accessibility of inpatient psychiatric care, our Crisis team, housed at The Counseling Center of Wayne & Holmes Counties, managed new funding to support admissions where beds were available and coordinated transportation to these providers. Additionally, our Board and funded partners utilized COVID Mitigation Funding to create safer environments in which to work and receive services.

Also in FY22, the WHMHRB celebrated the retirements of three staff and welcomed new team members. As our team grows, we are excited to integrate their perspectives and ideas into our vision for the Board’s work. We are invested in the growth of the Assisted Outpatient Treatment program in partnership with the Wayne County Probate Court. We remain committed to assuring a robust System of Care is available for our community. We support community initiatives such as the Wayne-Holmes Resilience Network, the Transportation Coalition, our Health Departments’ Community Health Improvement Plans, Youth Resiliency Capital projects, and school-based services.

The Mental Health & Recovery Board of Wayne and Holmes Counties is pleased to share the FY22 Annual Report with thanks to our communities, our elected officials, and our partners for their shared dedication and commitment to our mission and vision.

Treatment Works • People Recover



FUNDED PARTNER HIGHLIGHTS



- Served a record 1,417 clients in FY2022.
- Youth Transitions program, serving in- and at-risk youth aged 12-18, grew to nearly 250 youth.
- Increased Triple P Parenting Group treatment hours by 300 hours, for a total of 1,550 treatment hours.
- Increased assessments by over 25% to 1,184, while decreasing wait times to under 5 days.



- Supported 50 clients, many of whom were negotiating developmental disabilities, mental illness, and financial instability, through the Wraparound Inclusion Strengthens Everyone (W.I.S.E.) initiative. Of the individuals served, 95% were able to remain in their homes with the support of these services.
- Provided outpatient mental health services to 266 clients, the majority of whom were minors.
- Earned praise from parents and guardians of children who have received treatment from psychiatric care.
- The Early Childhood Mental Health (ECMH) Consultant provided services to six (6) centers and 17 classrooms, helping to identify and respond to behavioral, emotional, and mental health issues among young children.
- Client experience surveys show high satisfaction with services. Particular areas of strength include staff, values, and cultural competence.



- The MOCA House Recovery Program earned high satisfaction ratings among participants, with most reporting that the program improved their quality of life, was respectful of them as individuals, and helped with the management of mental health symptoms and emotions.
- NAMI's family education and support initiatives provided ongoing support for families through the Family to Family 8-week class and the monthly NAMI Family Support Group. The class helped 15 families, and the support group had an average of seven (7) members per meeting.
- The Suicide Prevention Coalition (SPC) facilitated a collaborative multi-agency program to provide community education with a goal of decreasing suicide attempts and deaths. For those recovering from the loss of a loved one by suicide, the PALS support group and LOSS Team provided resources and community.
- The Crisis Intervention Team provided Advanced/Refresher CIT Training to 14 attendees focused on PTSD, trauma, and de-escalation.
- NAMI celebrated excellent staff retention, including over a decade of service for the Executive Director and Financial Manager.

FUNDED PARTNER HIGHLIGHTS



- Served 1,496 clinical service clients in FY2022.
- Housed 51 residents in nine (9) recovery houses, with an average stay of 293 days, and provided transitional housing to 69 residents with an average stay of 57 days.
- Provided emergency shelter for 119 adults and 48 children at Julia's Place, a shelter for survivors of domestic and sexual assault, and their children; and a temporary shelter for homeless women and their children.
- Funded a 24/7 on-call Treatment Navigator to provide in-person or telephone consultative support to those encountering substance abuse crises.
- Provided free transportation to and from appointments to 118 unique persons for a total of 2,634 miles.

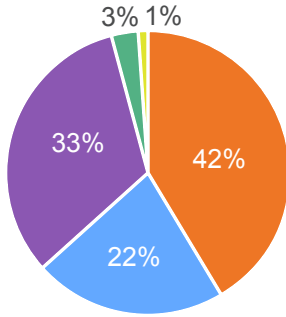


- The Community Education Program directly reached 4,509 individuals to provide consultations, education, and prevention activities
- Funded a 24/7 crisis line responding to 1,449 individuals adapting to face-to-face requests, community responses, and telehealth services.
- Served 2,905 Psychiatric services clients through face-to-face and telehealth sessions.
- Met an increasing demand of counseling and psychotherapy services to 2,664 clients.
- All five (5) group homes in the residential services received commendable reviews when surveyed by CARF.



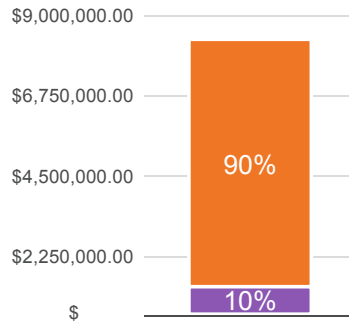
FY22 FINANCIAL REVIEW

FY22 INCOME
TOTAL - \$9,404,917.22



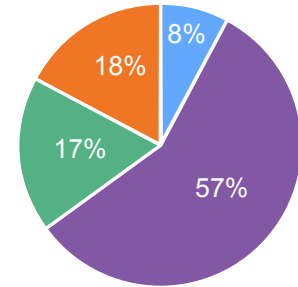
- Local Levy 42%
- Federal Funding 22%
- State Funding 33%
- Grants 3%
- Misc. Revenue 1%

FY22 FUNDING BREAKDOWN
TOTAL - \$8,360,377.16



- Operating Expenses 10%
- Community Services / Agency Contracts 90%

FY22 COMMUNITY FUNDING
Total - \$7,516,437.25



- Prevention / Education 8%
- Counseling / Treatment 57%
- Residential Treatment 18%
- Crisis Funding / Emergency 17%

THANK YOU FOR YOUR SERVICE!

Rose Love

Finance Director
33 years

Sue Zarlengo

Executive Assistant
44 years

Judy Wood, MPA

Executive Director
13 years

STAFF DIRECTORY FOR FY22

- STAFF -

Judy Wood, MPA
Executive Director

Joanna Edwards, MSW, LISW-S, C-SWHC
Associate Director

Rose Love / Carrie Rowland
Finance Director

Anna Fetzer, MPH
Program Coordinator

Jessica Orr, MSW, LISW
Program Coordinator

Megan Solsman, MSW, LISW
Program Coordinator

Sue Zarlengo
Executive Assistant

- BOARD OF DIRECTORS -

Bruce Armstrong
Chair

Annette Cary
Vice-Chair

James Pyers
Treasurer

Barbara Mykkanen
Secretary

Michael Brumfield
Steve Glick
Dennis H. Finley
Cherie Graham
Rhonda Ling
Gary Messner
Matthew Miler
Roger Moore
Barbara Mykkanen
Robin Troyer
Sarah Smith
Matthew Odgen
David Hershberger



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